

DESIGNA ORIGINALS SHIPPING POLICY

SHIPPING (NOT INCLUDING PROCESSING TIME)

We value our customers and want to take care of every order in a timely manner (shipping may be faster than estimated times):

- Free UPS Ground: Up to 5 Business Days depending on your zipcode.
- UPS 2nd Day Air: 2 Business Days in Transit
- UPS 3 Day Air: 3 Business Days in Transit
- INTERNATIONAL – Closed due to COVID-19
- All orders will be shipped with the UPS
- Please allow 3 business days (Monday-Friday) to process orders. Sales and holidays 4-5 business days.
- All orders placed after 5 PM EST or on Sunday and holidays will be processed the next business day.
- Holidays: Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day After Thanksgiving, Christmas Day, New Year's Eve, New Year's Day.
- When checking-out make sure all of your information is correct including abbreviations, spaces and characters. We will not be held responsible for any incorrect information. Please email us right away if there is an error designaoriginals@gmail.com
- When your order is shipped you will receive an email with your tracking information and estimated delivery time. (Please check spam folder)
- Signature Confirmation Over \$60 is now required.

Dani Designa LLC will not accept responsibility for any packages that has been confirmed delivered by the carrier. Please email us at: designaoriginals@gmail.com or contact the www.UPS.com

RETURNS & EXCHANGES

- Exchanges only, no refunds.
- Exchanges can be made within 7 days from the ship date. Extended to 14 days due to COVID.
- All exchanged items must be unwashed, unworn, and undamaged, with all tags attached.
- We are not responsible for return shipping costs.
- Securely pack your merchandise in a box or envelope of your choice (you may also use the original package if possible).
- Mail your online exchanges to the following address:
Please email us or contact us on Instagram to let us know you mailed it back.